



2019 DEALER OF THE YEAR AWARD

DEALER APPLICATION FORM

GENERAL INFORMATION

DEALERSHIP NAME :HUB CITY RV
DATE :SEPTEMBER, 2019
NAME OF NOMINEE :GORD BRAGG
ADDRESS :7357 INDUSTRIAL RD., LANTZVILLE, BC V0R 2H0
PHONE NO. :250-933-0700
FAX NO. :250-933-0701
EMAIL :sales@hubcityrv.ca

NUMBER OF YEARS IN THE INDUSTRY :23

NUMBER OF YEARS AS OPERATING DEALER PRINCIPAL :19

Submit this form to the national office **together with** the following support documentation:

- a. A letter outlining the nominee's promotion of and contributions to the RV industry, including any participation in provincial/regional and / or national RVDAs; work on RV industry issues and any outstanding achievements;
- b. **A minimum of one letter** of support from a customer;
- c. **A minimum of one letter** of support from an industry supplier or manufacturer; and
- d. **A minimum of one letter** of support outlining their community involvement, and any recognition.

Nominations must include all the above documentation to be considered.

(See Guidelines on page 2.)

Nomination materials can be mailed, faxed or emailed as a pdf to:

RVDA of Canada
Ste. 145 – 11331 Coppersmith Way, Richmond, BC V7A 5J9
Tel: 604.718.6325 | Fax: 604.204.0154 | Email: info@rvda.ca

Deadline for submission: **August 31, 2019**



RECREATION VEHICLE DEALERS ASSOCIATION OF B.C.
UNIT 1, 2405 CENTENNIAL DRIVE, BLIND BAY, BC V0E 1H2
Telephone: 778-490-0013 • Fax: 778-490-5018
E-Mail: info@rvda.bc.ca • Website: www.rvda.bc.ca

October, 10, 2019

TO WHOM IT MAY CONCERN:

Please accept this letter as the RVDA of BC's nomination for the 2019 Walter Paseska Dealer of the Year Award.

Mr. Gord Bragg, Hub City RV, received the 2019 RVDA of BC Dealer of the Year Award at our Annual General Meeting held in September and as such we would like to nominate Mr. Bragg for the national award.

Mr. Bragg sat on the RVDA of BC Board of Directors for many years and worked his way through all positions on the Executive and currently sits on the Executive of the RVDA of Canada Board. Gord has also volunteered many hours of service to support the RVDA of Canada HR/Education Committee giving freely of his time to attend and participate in the Skills Canada Competition.

Gord has been involved in the RV Industry in excess of 23 years starting out working with his Dad, Bruce Bragg at Chimo Travel Homes in Langley, BC. Gord started out washing trailers and in time became a Journeyman Red Seal RV Technician, Sales Manager and General Manager at various locations before opening Hub City RV in 2000.

Gord has given generously to local charitable campaigns such as: Kidsport, Children's Hospital and a Motorhome for the Manna Homeless Society: Links: <https://www.pqbnews.com/news/homeless-society-unveils-community-care-mobile-in-parksville/>

<https://www.facebook.com/HubCityRV/photos/a.334915210390/10160483973435391/?type=3&theater>

Gord's commitment to the RV Industry is exemplary and we believe he is an excellent candidate and should be considered for this very prestigious award. When not hard at work Gord enjoys spending his R&R time fishing and spending time with his daughters.

Best regards,

Joan Jackson
Executive Director
RVDA of BC

The RVDA of BC is a member driven organization that promotes, protects, educates and enhances benefits for its members.

Joan Jackson, RVDABC

To: Joan Jackson, RVDABC
Subject: FW: Gord Bragg Dealer of the Year

From: McRae, Tracey [mailto:Tracey.McRae@td.com]
Sent: Tuesday, October 8, 2019 11:34 AM
To: Joan Jackson, RVDABC <joan@rvda.bc.ca>
Subject: RE: Gord Bragg Dealer of the Year

Joan Jackson
Executive Director
Recreation Vehicle Dealers Association of BC

Dear Joan,

I have had the pleasure of working with Gord Bragg, owner of Hub City R.V for 8 years. Gord is a hard-working, honest person who cares deeply for the RV industry, his employees, family and his community. He is always humble and doesn't forget the tough years and celebrates the good ones. I always look forward to my visits with Gord, besides his sharing of Industry info, there is always some fun and a good laugh to be had. I 100% support the nomination of Gord Bragg for RVDA Dealer of the Year.

Thanks,
Tracey McRae

Tracey McRae | Dealer Relationship Manager – BC & Yukon | Recreational Products | TD Auto Finance | 300 – 12
Concorde Place, Toronto, ON M3C 3R8
T: 1-877-304-3481 ext. 2123 | **cell: 604-868-6494** | F: 1-855-588-3156 | tracey.mcrae@td.com
Dealer Assistance: Niki Bezdikian - ext 7203 or 416-982-4686 Email: niki.bezdikian@td.com



(/maps-hours-directions-motorhome-travel-trailer-fifth-wheel-or-truck-camper-dealership--hours) ☎ (tel:8883907780)

(/)

What Our Customers Are Saying

SORTING BY NEWEST FIRST	
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★★★★★ 1/26/19

☞ We were looking for a slightly larger RV than the Roadtrek we had been using, and found what we wanted at Hubb City. I was very impressed with the quality of our transactions with the staff there. They were generous with their time, helpful on even the smallest details and struck what I considered a very fair deal with us. Definitely recommendable! ☞

-Anonymous

★★★★★ 8/10/18

☞ A HUGE THANK-YOU to Gord and his associate for helping me and giving me peace of mind when my trailer hitch was acting up. They unhooked my trailer checked everything out then re hooked it up assuring me all would be well. Yes we will need to fix it for the future but as I was half way on a long trek they said it would be safe to continue. Gord also turned my truck and trailer around for me as I am not comfortable doing this in a smaller space. Gord you ROCK and thank you so much because of you my weekend ended up successful. ☞

Diana Tyne, Port Alberni, BC

★★★★☆ 7/2/18

☞ I have purchased RV parts in the past from Hub City RV and always had excellent customer service. With the purchase of my RV, the experience continues to be excellent. ☞

Don Hagel, Nanoose Bay, BC

★★★★★ 6/5/16

👍 We have owned many RVs in our life time and have seen it all when it comes to service and sales. Hub city treated us great from start to finish. The salesman very low key not pushy like others as soon as you step on their lot. We ended up purchasing an RV here and the service they did to the unit to get it road ready was exceptional. I would recommend Hub City to all looking for an RV and or service to your RV. 📧

dave hurrie powell river

★★★★★ 10/18/15

👍 The purchase of our used class C motorhome from Hub City RV was a very pleasant experience indeed.

The entire process was a pleasure - from making a deal with Ken to receiving the final RV "how to tutorial " with Rob.

The detailing and pre delivery prep work done by the technicians was superb, to say the least. This was our very first purchase of a recreational vehicle.

Dealing with the friendly, knowledgeable and professional staff at Hub City made the entire experience most enjoyable. We've just returned from Banff National Park for our first RVing experience. The trip was absolutely fantastic. The RV performed wonderfully, both on the road and in the campsites.

Hats off and many thanks to everyone at Hub City RV. 📧

-Anonymous

★★★★★ 3/12/15

👍 PQ News Bouquets and Brickbats:

A huge bouquet of roses to Hub City RV, where we recently purchased our second used recreational vehicle. A thorough inspection of our RV at time of purchase revealed a roof situation which would require replacing the roof in just two or three years. Hub City took it upon themselves to replace the entire roof, as new, with no expense to us. In RV language, we would call that going the extra mile for their customers. 📧

Rick and Shirl Picard

★★★★★ 3/12/15

A couple months ago I bought an aging but well-maintained 1987, 11.5ft Bigfoot camper with an equally well-kept 87' Chevy pickup from Hub City RV near Parksville. I didn't plan to use the camper until May, so I offloaded and parked in my yard in Nanaimo while waiting for the weather to clear for my road trip across the United States.

Ready to hit the road on May 5, I loaded up the camper and took it to Hub City where manager Gord Bragg had promised to de-winterize it and do a pre-trip inspection as part of our deal. The inspector went well until we found evidence of a leak: wet floorboards beneath the bathroom. Gord and his crew carefully checked all the plumbing, pulled and inspected the water heater, and then began methodically taking the back end of the camper apart in search of the "mystery leak."

Finally, they traced the problem to a poorly designed vent pipe cover. Gord had a new, improved version of the cover on hand. It was installed and the problem was solved. I had started to get nervous as they got into the fourth hour of labour, figuring it was going to cost me something. But when the work was done, all Gord had to say was, "Have a great trip!"

That kind of service, and dedication to customer satisfaction, deserves recognition. 🙌

Parnell Walsh Nanaimo

★★★★★ 3/12/15

🙌 I bought a 31' travel trailer close to three years ago and am currently living in it full time. I find it hard to believe that there are still businesses out there that really care about their customers to the extent that Hub City RV does. I could go on and on about how great I have been treated and how satisfied I am with their service but talk is cheap. Go check it out. You won't be disappointed. 🙌

Kevin Nanoose Bay

★★★★★ 3/12/15

🙌 I decided to sell my van on consignment through Hub City Rv instead of at the dealer where I purchased it because from day 1 they did everything possible to make it easy for me. They wanted to sell my RV. And sell it did. Thanks Peter & Gord! 🙌

Anonymous Halifax

★★★★★ 3/12/15

Propably the best vehicle buying experience I had in years in this country! Bought a trailer over the phone and picked it up weeks later. Very helpful staff! Definitely would buy again and I recommended to friends a few times already...

Peter Calgary

Experience the Hub City RV Difference!

Shop New (/default.asp?

page=xNewInventory)

Shop Pre-Owned (/default.asp?

page=xPreOwnedInventory)

7357 Industrial Road

Lantzville, BC (British Columbia) V0R 2H0

888.390.7780 (tel:8883907780)

FAX: 250.933.0701

MAP & HOURS (/SEE-DEALERSHIP-MAP-AND-DIRECTIONS--HOURS)

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